

BUSINESS, CONSUMER SERVICES, AND HOUSING AGENCY • GAVIN NEWSOM, GOVERNOR

**BOARD OF REGISTERED NURSING**

PO Box 944210, Sacramento, CA 94244-2100

P (916) 322-3350 | [www.rn.ca.gov](http://www.rn.ca.gov/)

Customer Service Evaluation Form

Name: Address:

Date:

City: State: Zip:

Telephone Number: Work: What was the nature of your contact with the board?

Home:

Date of Contact/Service:

Employee(s) contacted

(if known):

How was this contact made?

This is a (please check appropriate box):

by phone

by mail Complaint *or*

in person Comment

Description of situation (please use additional pages if needed):

Has the problem been resolved? Yes No

If not, what resolution are you requesting?

What suggestions would you provide to the board to avoid such a problem in the future?

Thank you!

**Submit**