**Complaint Email about the Product**

**Subject: Complaint about the Product**

Dear Mr. / Mrs. [name of the Recipient],

This email is to officially lodge a complaint with you about the [name and detail of the product that you purchased]. I ordered the product on [mention Date] and got it three days ago. It looked like the same I expected but when I opened the packing, it was really of a very low quality. [Explain other problems related to the product].

When I first noticed the above-mentioned problem, I immediately informed Mr. / Mrs. [name of the person], the [mention Job Position of the same person] but he/she was a bit rude to me and told me that nothing can be done now about my issue.

I did not expect a product of such a low-quality standard from you as I am a regular customer of your brand. Nevertheless, I expected such kind of unprofessional and rude behavior and the way my problem was handled. So now, I just want you to either replace my product or refund me the amount for which I bought the product.

I am looking forward to hearing from you as soon as possible. If I don’t hear from you within [mention number of Days], I will be forced to avail my legal options and file my complaint with the appropriate consumer agencies.

Please find attached with this email the e-receipt of the product. Feel free to contact me from the given below contact details.

Respectfully,

[Sender Name]

[Contact Details]