# Your opinion counts ... CUSTOMER QUESTIONNAIRE

KDF V 3.0

HG 270215

*OUR COMPANY ...*

**How did you become aware of our company?**

am already a long time customer

am a new customer - by:  *Internet  recommendation  other* Click here to enter text

**Do you know our website - www.kugelpompel.at**

Yes  No

Is there anything that you miss on our website? Click here to enter text

**Have you been ordering one/or several times anything at our online shop?**

Yes  No, because.. Click here to enter text

*OUR PRODUCTS****…***

**Do the delivered goods correspond to your expectations?**

Yes  Mostly, because..  No, because..

Click here to enter text

**Do packaging/shipping of the delivered goods correspond to your expectations?**

Yes  Mostly, because..  No, because..

Click here to enter text

**Do you have any suggestions on improvements for the product / or packaging?**  
 Yes, especially at Click here to enter text

*OUR CONSULTING...*

**Were you satisfied with the advice and friendliness of our staff?**

Yes  Mostly, because..  No, because..

Click here to enter text

**If there is one thing that KUGEL POMPEL could do better – the most important thing would be…**

Click here to enter text

**If there was one thing in the past that bothered you at cooperation with KUGEL POMPEL it was**

Click here to enter text

**THANK YOU FOR YOUR TIME!**

*Customer ID:* Click here to enter text

*Company / Name:* Click here to enter text

*Filled in by:* Click here to enter text

*date*: Click here to enter text



PLEASE RETURN THIS QUESTIONNAIRE TO  
[office@kugelpompel.at](mailto:office@kugelpompel.at) or by fax to 0043/1/48580585